

Managing Remote Teams



Purpose...

Global organizations need leaders who are effective at managing remote teams across dispersed functions, cultural divides and geographic boundaries. Conventional team management skills are often insufficient to sustain a global organization undergoing change and expansion. Kiddy International's Managing Remote Teams workshop addresses these needs and offers practical tools for dealing with a wide range of issues facing global team managers.

Objectives...

The objectives of this workshop are to:

- ◆ Help participants understand how to deal with the special issues associated with remote teams
- ◆ Provide the tools needed to manage a remote team
- ◆ Assist participants in developing effective remote team management techniques

Who Should Attend?

- ◆ Managers of global, remote, virtual or remote teams
- ◆ Global team members
- ◆ Newly formed global teams
- ◆ Virtual project teams

Duration & Participation...

This is a one day workshop, normally run at the client's own venue. To improve interactivity and shared learning the workshop is best suited to groups of 6-10 participants. This programme can also be run individually or for pairs of people with some slight modification.

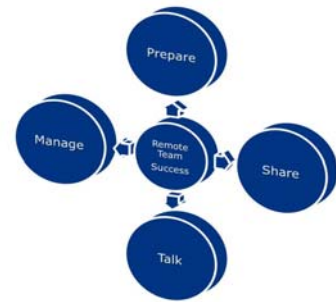
Style & Content...

This is a highly practical workshop which initially examines the issues associated with managing global teams, before going on to develop practical steps for dealing with them. Participants look at the 5 key team dysfunctions and consider how to prevent these being exacerbated by the nature of global teams. We use a combination of short practical exercises and group discussions to explain and highlight the opportunities for learning.

Workshop Outline...

The key elements of the workshop are shown below:

- ◆ What makes global teams different?
- ◆ The 5 key team dysfunctions
- ◆ Key issues in leading global teams
- ◆ Managing across time zones, local business needs and geographical boundaries
- ◆ Leadership style requirements and differences for global teams
- ◆ Development stages in remote teams
- ◆ Recognizing cultural norms and individual differences



- ◆ Helping local teams cope with cross-cultural demands
- ◆ Developing and maintaining trust
- ◆ Handling conflict
- ◆ Managing and rewarding global performance
- ◆ Reinforcing the global team vision with your organisation's values
- ◆ Improving collaboration within remote teams
- ◆ Getting value from remote meetings
- ◆ Driving change within global teams
- ◆ Managing global projects effectively
- ◆ Summary & how to take forward with own teams

Next Steps...

To find out how we can shape this workshop to meet your organization's specific needs please contact us on +44 207 321 3755